

naviHealth's RightCare Software Implemented at Ochsner Health System to Enhance Care Transitions

The progressive hospital system will use RightCare to reduce readmissions and continue its mission to “serve, heal, lead, educate, and innovate.”

NASHVILLE, Tenn.—March 31, 2016—Ochsner Health System, one of the nation's leading non-profit, academic, multi-specialty delivery systems, will implement naviHealth's RightCare software to help optimize care transitions, reduce avoidable readmissions, cut unnecessary length of stay, and improve the overall post-acute care experience for patients.

RightCare uses an evidence-based algorithm fed by patient-specific psychosocial information to determine risk for readmission and associated need for post-acute care. That data determines the optimal level of post-acute care and supports the placement decision. Patients are matched, referred, and transitioned to services and programs that best meet their needs.

“At Ochsner, our number one priority is saving and changing lives,” said Robert Hart, Regional Medical Director, Ochsner Medical Center. “That priority means we must be focused on straightforward solutions to streamline workflows, enhance communication, and ensure that our patients are able to return to their lives without having to return to the hospital. RightCare will support our compliance with government mandates, and our plans for expansion, by helping us reduce readmissions, improve patient outcomes, and minimize risk.”

The partnership highlights naviHealth's commitment to enabling health systems to more effectively manage emerging payment models. During the multi-year, value-based contract, Ochsner and naviHealth will measure success in terms of enhanced patient outcomes and elimination of unnecessary administrative burdens. Ochsner will deploy the software to all in-patient and emergency departments.

“Ochsner contacted us to help streamline workflows, modernize case management procedures, and prevent costly readmissions,” said Clay Richards, Chief Executive Officer of naviHealth. “Deploying our end-to-end software gives Ochsner a quality-improvement tool that stretches across the continuum of care while providing scalability to support future growth.”

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About naviHealth

naviHealth partners with health plans, health systems, physicians, and post-acute providers to manage the entire continuum of post-acute care. The company utilizes evidence-based protocols and technology-enabled services to optimize care and align all stakeholders. naviHealth has more than a decade of experience managing post-acute care under value-based models including CMS sponsored bundled payment initiatives and Medicare Advantage risk arrangements. For more information, visit naviHealth's website at www.navihealth.us.

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