



## Patricia Kienle, RPh, MPA, FASHP

Director of Accreditation and Medication Safety  
Quality Services  
Cardinal Health Pharmacy Solutions

### High-Level Subject Matter Expertise:

Medication Management Accreditation in Hospitals, Medication Administration and Safety; Hazardous Drug Compounding and Management

### Media Availability:

Phone Interviews and Briefings

Contact Tara Schumacher at 614-757-6250 or  
[Tara.Schumacher@CardinalHealth.com](mailto:Tara.Schumacher@CardinalHealth.com) with expert source inquiries

### Potential Story Angles/Ideas:

- Understanding the role of medication management and safety in earning and maintaining accreditation
- Sterile compounding and its impact on patient safety
- Evaluating and selecting an outside pharmacy partner for sterile compounding needs
- Medication management strategies for hazardous drugs

Medication management programs help healthcare administrators understand how drugs are being used at critical touch points—ordering, handling/compounding, dispensing and administration—to ensure safety, manage bottom-line costs and minimize the risk of adverse events. In recent years, however, these programs have also become critical to supporting accreditation efforts. But while many assume that responsibility for these programs lies primarily with hospital pharmacies, participation and accountability across the continuum of care ultimately determines their success.

As director of accreditation and medication safety for Cardinal Health's Pharmacy Solutions business, Patricia Kienle helps healthcare administrators develop and execute comprehensive medication management programs in acute and non-acute care environments. Backed by more than 35 years of experience, Kienle is one of the nation's foremost experts on medication management and safety, accreditation and regulatory issues. In addition to traditional medication management strategies, Kienle also offers a wealth of expertise on specific activities that can have a dramatic impact on patient safety and accreditation preparedness, including sterile compounding and the handling of hazardous drugs.

Kienle has authored several books, including *Compounding Sterile Preparations: ASHP's Visual Guide to Chapter <797>* and *Assuring Continuous Compliance with Joint Commission Standards: A Pharmacy Guide*. She also edited *Understanding JCAHO Requirements for Hospital Pharmacies* and is regularly published in top trade publications and scholarly journals.

Kienle has served on the Board of Directors of the American Society of Health-System Pharmacists (ASHP) and as president of the Pennsylvania Society of Hospital Pharmacists. She was named Pharmacist of the Year by the Pennsylvania Society of Health System Pharmacists (PSHP), and was the recipient of the Distinguished Achievement Award in Hospital and Institutional Practice from the American Pharmaceutical Association Academy of Pharmacy Practice and Management.

Kienle received her bachelor's degree in pharmacy from the Philadelphia College of Pharmacy and Science, and a master's in public administration from Marywood University in Scranton, Penn. She also completed an executive fellowship in patient safety from Virginia Commonwealth University and is an adjunct associate professor at Wilkes University in Wilkes-Barre, Penn.